## All veterinary hospitals are **NOT** created equal

Accreditation is required for human hospitals, but voluntary for animal hospitals.

We are an AAHA-accredited veterinary hospital. What does that mean for you? That means we hold ourselves to a higher standard than other veterinary hospitals. Pets are our passion, and keeping them healthy is our #1 priority. Here, we strive to deliver excellent care, **because** your pets deserve nothing less.

Only about 12% of animal hospitals in the U.S. and Canada are accredited by AAHA, and we're proud to say that we're one of them!



# Thank you for trusting us with the care of your pets

As an AAHA-accredited veterinary hospital, we are dedicated to providing your pets with the best care possible. We hope you've noticed the AAHA difference during your visit to our hospital.

For more information about pet health care or AAHA accreditation, ask a member of our team or visit aaha.org.

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# We are Champions for **Excelent**Care We are AAHA accredited







### difference

The American Animal Hospital Association (AAHA) is the only organization that accredits companion animal veterinary hospitals in North America. To become accredited by AAHA, our hospital must demonstrate an exceptional level of medical care and client service. and be measured against the most rigorous standards in the veterinary industry. During the accreditation process, an experienced AAHA accreditation consultant visits our hospital, thoroughly examining our surgical suites, exam rooms, medical records, drugs and supplies, processes and procedures, and much more, and evaluates us on approximately 900 standards that directly correlate to the quality of care we are providing your pet.

"AAHA principles quide us to treat every patient as part of his or her human family."

—Jon, accredited hospital team member

"After I learned about accreditation, I found an accredited hospital in my area and was able to get in for an appointment that day. I have been to countless veterinary offices in my life, but this one was incredible! I was blown away by the service we received there. I cannot tell you how impressed I am with our new veterinary hospital. Thanks to learning about accreditation, I now have the most wonderful veterinarian for my dog."

-Melissa Clinton, pet owner

#### What does it mean to be **AAHA** accredited?

The AAHA Standards of Accreditation cover these and so much more:

- Our team members are regularly trained in pet CPR so they can act quickly if your pet faces an emergency.
- We provide nutritional assessments and counseling to help you make informed decisions about your pet's diet.
- Dental procedures are performed by trained team members who follow the highest standards of dental care for your pet.
- Our team is always up to date and trained on the latest veterinary best practices in caring for your pet.
- A practice team member will be dedicated to monitoring your pet while he or she is under anesthesia.
- We consider pain assessment and control a valuable part of your pet's visit, which helps promote faster healing and comfort.
- We are trained to handle your pet gently and safely, which minimizes stress during the veterinary visit.